



ORDERMANAGER

Aerona:OrderManager is a web-enabled advanced order management and fulfillment product. It centralises and controls the flow of orders via multiple sales channels enabling orders to be fulfilled, invoiced, dispatched and cashed across multiple organizations, thus enabling seamless global order processing.

Base Modules:

Aerona:Entry

- Multi-level user access
- Add/Modify/Cancel ordered products
- Flexible Search functionality
- Update customer or product information
- Validation of order data using business rules

Aerona:Integrate

- Supports both XML & flat file format
- Real-time and/or batch integration

Aerona:ProcessFlow

- Assesses orders to determine their flow depending on the business defined parameters
- Set-up schedules
- Predicts next steps in flow
- Tracks each step in the order cycle
- Automates the complete flow of the order via the supply chain

Aerona:Repair

- Enables business users to establish where bottlenecks and problems occur on a day-day basis
- A unique process to repair errors

Additional Modules:

Aerona:Report

- Real-time and historic information
- Automates the sending of reports to defined users/locations
- Enables the business to retrieve information vital to Finance and Sales & Marketing

Aerona:Payment

- Interfaces with Payment Service Provider
- Manages both on-line (e.g. credit cards) and off-line payment methods (e.g. cheques, acceptgiro)
- Handles major banking transactions including, recurring payments, refunds, charge-backs, refusals, authorisation of mandates
- Interfaces with ERP system

Aerona:Invoice

- Invoice number creation and management
- Direct invoice generation to customer (PDF or HTML)
- Multi-lingual, country/language specific

Aerona:Price

- Ability to apply discounting rules based on multiple parameters